

Infusion Business Software Update

For Version: 6.00

08/06/2011

Admin

- A "Check for Partially Posted Customer Invoices" report has been added to the Partner menu. A "Partially Posted Customer Invoice Repair utility" has also been added to the Partner menu. This allows certain Invoices on the above report to be repaired. The Invoice or Audit number from the report is used in the utility to specify which Invoice is to be repaired. 4998
- The word Pending has been added in the Admin / Deleting menu option to now give Pending Customer Invoice, Pending Customer Quote, Pending Supplier Purchase Order and Pending Supplier Invoice. 5252

Cashbook

- In Cashbook Payment and Receipts, when using the F8 key to lookup a G/L ID, enter criteria into the Filtered Search field, select OK, then on the next line select F8 to look up G/L ID, all G/L IDs now display. 5441
- There is now a Direct Credit export option for Rabobank. 4528
- When a Customer or Supplier is marked as Inactive and the import rules are processed, there is now a prompt to allow the user (for 10 seconds) to import anyway. If the user doesn't respond then "No" is selected. The same is true on the Code To button. 5084
- The number of cheques being banked is now shown on the Daily Banking printout. 4732
- The TSB bank file export has been updated to match the latest specification. 5393
- The Prepare Bank Deposit bank Reference field now holds and prints 15 characters. 4238
- The Westpac Business Online Direct Credit export format is now available. 3595

CRM

- The CRM button from within Infusion has been removed. Accessing the CRM is now done through a web browser. 4093

Customer Items

- The Upcoming and Scheduled services screens have been combined into one menu option called Manage Services. A radio button option allows toggling between Upcoming and Scheduled screens. 4749
- The "File 'createjob.prg' does not exist." error when right clicking on a Customer Item then Create Job has been fixed. 5105
- The "Operator/operand type mismatch." error message when in Manage Customer Items screen and printing a letter from the left hand menu has been fixed. 4797
- There is now a service frequency called One Off. 4750
- There is now a Customer Name column on the Upcoming Services report. 4727
- A Print Letters option has been added to the Upcoming Services screen. 4744
- The Customer Item ID field cannot now be edited when a new Customer Item is created 4726
- The Regular Services report now doesn't show Inactive items. 5390
- There is now the ability to edit a Service Event from the Upcoming Services screen. 4746
- There is now an option to create a Job when right clicking on a Customer Item. 4241

Customers

- The method used for a Customer Payment is now printed on a payment receipt. 4661
Where more than one method is used, the word Multiple is printed. The method is also displayed on the Transactions tab of Customer enquiry. This is only for Payments received after the upgrade to 6.00.
- The SMS functionality has been added to the mobile numbers for Contacts (both Customers and Suppliers). 3611
- When making a Customer Payment by cash and the amount is not a multiple of 10c a message now appears notifying the user of this and for them to amend the transaction for it to proceed. 5347
- The processing of Customer Payments has been sped up. 4974
- A tick box option "Confirm Payment Method when receiving payment (Invoice and payment screen)" has been added to the Manage Customer Defaults / Preferences screen. 4819
- The Customers Unallocated Payments report has been updated to a Customers Unallocated Payments and Credits report. 4794
- Customer Sales Analysis reports can now be sorted by Address 2, Address 3, Post Code, Invoice Source and Preferred Supplier. Any current custom Sales Analysis reports (CUSTSA40, CUSTSA41 and CUSTSA42) may need to be re-customised to work. Once run these reports now give the option to export to CSV. 4740
- "Mr and Mrs" has been added as a title option for Customers. 4741
- In Customer and Supplier Adjustments you can now enter in 10 character G/L account codes. 5192
- The "Record is in use by another user." error message created by two users processing a payment for the same Customer at the same time has been fixed. A message will now pop up for the second user stating that the Customer account is in use. 3902
- Quote layout 1 now displays the Product Code field for the Product. 2300
- A Contact Management module has been added to the software. Functionality additional to the previous standalone version includes: button to launch Product History, Account Terms (text on top of main screen), on Stop Credit note (text on top of main screen), system generated Log ID, free text Reference number, ability to sort by Log ID and Ref Number on grid, buttons to launch Invoicing and Quotes along with logging of SMS messages and Letters (both printed and emailed). The module can be accessed from the Customer dropdown menu and by right clicking on a Customer. The module needs to be licensed and is priced at \$495 + GST. 5095
- The financial transaction issue with processing of negative Customer and Supplier Recurring Charges has been fixed. 5246
- A Customer report called "Customers with No Sales" has been added to the Customers / Reports menu. This report displays a list of Customers with no sales in the selected date range. 2349

Financials

- All Profit and Loss and Balance Sheet reports can now be printed so they only display Total and Header lines. 5093
- Reprinting a posted financials batch now prints the Batch ID on the report. 3704
- The issue with there being a difference in G/L account balances when viewing the account through Modify / Enquiry as opposed to straight Enquiry has been fixed. 5429

Fixed Assets

- When you sell a Fixed Asset (only in v5.04) the Notes box in step 4 now displays correctly. 5146

General

- The Demo data has been updated. 3591
- The Customer Items module is now not visible when registered for v5.04 Elite or Professional. 5198
- A flag "Accepts Electronic Marketing Messages" has been added to the Customer setup screen. Unless this is ticked, bulk (Marketing type) SMS messages will not be sent to this or Contacts of this Customer. 5180
- A Marketing SMS template has been added. 5179
- There is now the ability to send an SMS to all Tagged Services on the Upcoming Services screen. 4745
- When two users try to modify the same Customer, Supplier, Product, Job or G/L Code at the same time a pop up message appears for the second user stating that the record is currently in use. 5056
- SMS Global has been added as an option to to SMS from. There is the ability to have a reply be sent to an email address with SMS Global. 4743
- The issue of deleting a Customer payment with a discount causing an incorrect balance to show on the Customer's account until a Customer Integrity check is run has been fixed. 5251
- The issue when adding a Product onto an eg Invoice using F9, removing the code then adding another Product on the same line using F9, and the Invoice not totalling correctly has been fixed. 4358

Import / Export Module

- The Infusion Supplier Invoice import routine has been modified so it imports /N fields in the order they are in the import file (if no Products have already entered on the P/O) 5053
- When importing Supplier Invoices through the Import / Export module, all routines now look at the Pricebook(s) for that Supplier for Product Codes. For the logic used in the selection of what Product Code is used on the Purchase Order see the "Product Selection Logic When Importing Supplier Invoices" file at www.infusionsoftware.co.nz/support/support_documents 4788
- The Lentune Supplier Invoice import routine has been added to the Import/Export module. Companies using this file format are Telfers Electrical, Redpath Limited, Simpsons Electrical Merchants, IES and Scotts Electrical. 4689
- A Fulton Hogan Supplier Invoice import routine has been created that will import a file with pipes as separators (as opposed to the current commas). 5054
- A Customer Invoice export routine for Xero has been added to the Import/Export module. 5348
- A Supplier Invoice import routine called "Import Infusion Supplier Invoices" has been added that will import a file generated from the Infusion Customer Invoice export. Invoice Custom fields are included in the import. 4780
- There are now options to import specifically Customer and Supplier Contact data information through the Admin / Import Data functionality. 1934
- A flag has been added under Admin / Settings / Manage Imports / Defaults for each of the Supplier Invoice import routines to "Use Order Number as Job Number (on Job Management Orders where no Job Number is known)". If activated, when the import module tries to import a line (as a Job order) which does not have a Job Number on it, the Order Number will be used as the Job number. 5086

Invoices

- The Price lookup window (F8) on the Rate column (of an Invoice, Quote and Combined Job screen) has been updated so that a Price can be entered (in the Other Price field) and a Margin/Markup calculated. Also, if a Markup or Margin is entered a Sell price is calculated. If selected this field can be used on the Invoice, Quote or Job. 4764
- The issue from Profit/Margin figures being calculated incorrectly when creating a Job Management Invoice where Staff lines are set to be Totalled has been fixed. 5004
- When a Job is invoiced, if a 4 decimal point discount is entered on the Job (or is in an associated Quote) the resulting Invoice now displays the full discount. 5058
- When using a Buildup on an Invoice the cost for it now gets included in the Show Cost/Profit pop up. 5327
- When creating a Job Management Invoice and using the As Quoted option, an Invoice can now be created if a Serial Tracked item is on the Quote. A Serial Number can be selected from a list of Serial Numbers entered against that Product on that Job (that have not been Billed). This can only be done once so not changed once selected. A warning states that this is the case. 5127
- When reprinting an Invoice that was fully paid (when logged in as a POS user) the Paid Today amount now shows. 4930
- The issue when filling a backorder while the Consolidate Backorders option is selected and the Order number column in the Pending Customer Backorder screen shows three asterisks (***) even when there is only one order being filled has been fixed. The Order number will only show *** if there is more than one order on the backorder. Also the backorder preview has been updated to show the order numbers if there are multiple orders. 4815
- All Standard Invoice layouts do not now display the message "Please note that this invoice is due for payment on or before the..." when the Balance Due amount = 0. 4929
- The issue when using the utility to update Recurring Pending Invoices (specifically updating the rate/discount based on best pricing) on International Customers and only a GST content showing on the Invoice, has been fixed. 5197
- There is now a Quantity Buildup option that allows entry of multiple Quantities and Units of Measure for an item on a single line. By selecting the F9 key when in the Quantity field a grid will display allowing entry of the multiple lots of a Product. The total of the Quantities in the grid add to the Quantity on the line. If this option has been used the Quantity field displays with a grey background. A Quantity cannot be typed directly in to a greyed out box. To clear this remove all lines from the Quantity buildup grid. This functionality is available in POS, Customer Invoice and Quote screens. 5248

Job Management

- The "File Not Found" error when duplicating a Job with a document link in it has been fixed. 4826
- The mobile number of the Assigned To staff member has been added onto the Modify Job screen. Also the Site Address for a Job has been added to the list of fields available in a Job SMS template. 4308
- The issue with the Map button not disappearing when in the Job / Site Details screen and Tech Notes is selected has been fixed. 4849
- The Head Office information for a Customer now displays at the top of the Modify Job screen. This is displayed in green in place of the Terms for the Customer. 5398
- The Jobs By Assigned To (JMASGMTO) report now includes the Durations of the Job. 5242
- An option to "Do not prompt for printer" has been added to the Job Cards Layouts. 3691
- The issue of a Product being put back into stock twice when a Job with two lines on it is Edited, a line deleted, the Invoice previewed and the Job saved, has been fixed. 5082
- There is now a five day and seven day Staff Timesheet Analysis report. 3117
- A flag has been added under the Manage Job Defaults / Preferences screen to control the prompt "Are you sure you wish to invoice this job" when Invoicing from a Job. The option is to "Prompt for OK when Invoicing from Combine Modify screen". By default this is off. 4510
- The issue when a Job is duplicated and the next Job number is used for the Link number has been fixed. 4712
- The error caused by entering a G/L Code into the Enter Job Costs screen has been fixed. G/L codes cannot be used in this screen but can in the Combined Job screen. 4707
- The issue created when one user starts Invoicing a Job (and leaves the Invoice sitting open on their screen) and another user opens the same Job (the lines are unbilled at this point), the first user Saves the Invoice and second user Saves the Job and lines become unbilled, has been fixed. The solution is to maintain a lock on the Job until the Invoice screen is released. The second user will not be able to alter the Job until the invoicing process is completed. 5126
- Grand Totals have been added to the Products Assigned to Jobs report (JMPRODA). 5281

Letters

- A Service letter can now be created for all Customer Item types. The letter can be printed / emailed for a single Customer Item Type or all Types. 4290
- The "Operator/operand type mismatch." error message when printing or emailing letters from the Customer Item Services Lookup and Customer Items Lookup menus has been fixed. 5308

POS

- There is now DPS EFTPOS integration in Infusion. See the DPS EFTPOS Installation Notes and POS Support manual at www.infusionnz.com/support/support_documents for details on this. 4299
- There is now an option (Drawer ID) under the POS Defaults / Preferences menu to allow consolidation of Cash Drawers. All Cash Drawers with the same ID will be consolidated. The Drawer Contents report selects all Drawers with the IDs the same as that of the drawer running the report when "This Drawer Only" is selected. Cashing Up / Removing a Cash Drawer operates in the same way. The Hourly Sales report still operates on a Terminal/PC by Terminal/PC basis. 5261
- When changing the Customer account in the POS screen the sell price now recalculates. Best Price Rules are applied when the Customer account is changed. 5228
- There is now a tickbox option (Show GST Incl Rate) under POS Defaults / Docket Layout to show the GST Inclusive Rate on a 40 column POS Docket for a GST Exclusive system. 5321
- A payment is now shown on a standard Invoice layout when logged in as a POS user and a normal invoice (not POS) is processed and payment details are recorded. Eg. When invoicing a Job or doing a standard Enter Invoice (as a POS user). 4233
- An issue with incorrect invoice totalling caused by very large Quantity values being entered in to the POS screen has been dealt with by having a prompt "The quantity entered is very large. Are you sure it is correct?". This will appear for quantities over 99999. 4174
- POS users can now use Deferred Payments from the Invoice/Quote menu. 5167
- POS Printing now uses Windows drivers. From version 6.0 POS printing is handled using the Windows printer drivers and not direct to a port (COM or LPT). This means POS users will no longer need to map a port to connect to any shared printers. To set up a printer install a printer driver (correct for the printer or the Generic Text driver). If it is to be shared across the network, use the standard window sharing settings then select the printer driver installed on the local machine under the POS Defaults / Docket Printer tab. Printers with Cash drawers attached should work with the Generic Text Driver, however should this fail, the correct driver will be required. This is only for Docket Printing. Nothing has changed with regards to True Type layouts. 5173

Products

- The error "Field GRP does not accept null values" when running the Products / Sales Analysis / Top/Bottom Product Code by date / Group and the "Include Products with No Sales" option is selected has been fixed. 4588
- Stocktake sheets can now be printed by Preferred Supplier (Products / Stocktake / Stocktake Sheets - By Preferred Supplier report). 4471
- The Cost or Sell Price has been added to the Transactions screen of a Product. 4516
- There is now the ability to sort by the Description column in the Sub Group drop down box. 5057
- An issue in multi level "When Invoiced" kitsets where the lower level kitset components weren't coming out of stock correctly has been fixed. 5301
- Barcodes can now be used when entering stocktake data via batch entry. 5307
- The issue with some Products not showing up on a Stocktake Valuation report while they are in the Stocktake screen and on the Variance report has been fixed. 5259
- When in the Manage Products Screen (in v5.04) and you minimise or maximise the size of Infusion (using the shortcuts next to the X in top RHS) the product screen now doesn't change to show one Product repetitively. 5201
- There is now a pop up message when Updating a Stocktake to ask if the user has printed a Variance report. 5357
- Product Groups now relate to Product Types in the same way Product Subgroups are restricted to Groups ie. when setting up Product Groups you can now associate it to one or all Product Types. 4756
- The Latest cost field under the Supplier tab of a Product is now updated when a pricebook for that Supplier is updated. 4649
- There is now a pop up message warning when the Multi User Stocktake option is selected that: "All Products within the ranges selected for a Multi user Stocktake must be counted. Those Products where no count is entered will be adjusted to zero". 5350
- The Product Valuation Summary by Closing Stock GL Detail and Summary reports have been modified to work only on a single location. This overcomes an issue when multiple locations are used and this report is run for all locations, the report does not group the values under the GL accounts in the Locations, it uses the GL accounts from the Products. This means the report then does not reconcile with the values from the Utility - Update Stock Value to GL. 4986
- When a new product is created the setting for the Customer Item Type now defaults to **Default Item Type** (as opposed to **None**). 5298
- A Product Summary screen has been added to the Right Click option of Products. This screen includes the ability to enter in a Sell value to see what Markup or Margin this equates to along with entering a Markup or Margin to see what Sell this gives. 4765
- The "Variable 'Y_TYPE' is not found." error when selecting F9 in the Group column to look up a Group when mapping a Pricebook has been fixed. 4688
- A flag has been added to the System Defaults screen to "Use Default Printer when printing Labels". 5042
- The issue with the Product Analysis report not matching up with the Product Movement report when multiple locations are involved has been fixed. 4730
- If a Stocktake has been prepared (but not updated) and a Product in the Stocktake is duplicated, the Stocktake count for the originating Product is now not copied over to the new Product code. 4927
- When running the Update Prices option, the number of decimal places used in the destination Product are now always based on the "Rates have" decimal places setting under Manage Product Defaults. 4687

- When a Product in a Pricebook is used on a Purchase Order the Product Type, Group and Sub Group from the Pricebook are now checked and now applied to the document line being created (eg Invoice, Quote) so a serial number will be asked for when required. 5395
- The Products Modify and Enquiry screens have been updated. In summary the old Details screen is now called Settings and the new Details screen is a summary of the Settings and Pricing screen. 4763

Purchase Orders

- The issue with the PORDIDX record not being populated correctly when a Purchase Order is completed in one step (ie created, received and invoiced) or if it is completed in two steps (ie created, and then received and invoiced as the second step) has been fixed. 5075
- The alignment of the text fields in the Customer tab screen of a Customer Special Purchase Order has been fixed. 4989
- When ordering items, the On Order check / prompt is now only performed when a line is added to a Purchase Order (or Order Receipt). 5092
- There is now an Outstanding Purchase Order by Date report (SUPPOPOD). 3335
- The "Data Type Mismatch" error when receipting in a Job Management Purchase Order having a Job referenced on a line that has subsequently been deleted, has been fixed. 5413
- There is now an Outstanding Purchase Orders by Customer report (SUPPOPOC). 3455
- There is now a Purchase Order report called "Outstanding Orders - Status". This reports all Purchase Orders that have quantities still to be received. Orders are grouped by Supplier. 3380
- There is now an "Outstanding Orders by Job" report. 3454

Quotes

- There is now a prompt when duplicating a Quote (from the Invoices/Quotes drop down menu) to update the cost prices associated with the Quote as the Quote is duplicated. There is also a tick box when duplicating a Job to update the cost prices on the associated Quote. Note: Selling prices are not updated. 5083
- When deleting a Quote, if you don't add a reason there is a message box saying "You must supply a reason for the deletion of this quote". "Reason" is now spelt correctly. 5000
- Standard Descriptions can now be added to the Notes section of Customer Invoices, Quotes, Supplier Invoices, Purchase Orders, Receipts, Purchase Order Invoices, Product Receipts, Product Orders, Write Offs, Manual Sales/Adjustments and Product Transfers 3703

Reports

- Jobcard1, 4 and 5 have been updated so they won't print 1000s of pages when there are a lot of Instructions. 4725

Suppliers

- The "THISFORM can only be used within a method." error message from deselecting the Show All Transactions option in the Pending Supplier Invoice screen and exiting the screen has been fixed. 5346
- The "Record is in use by another user." error message created by two users paying the same Supplier at the same time has been fixed. A message will now pop up for the second user stating that the Supplier account is in use. 3903
- There was an issue where if you enter a G/L code onto a Supplier Invoice (no Product) and you save the Invoice without entering an amount and value, on reopening and adding a Quantity and Rate, no Description for the account or any GST component would display. This has been fixed so the Description and GST rate for the account are used on re-opening. 4665

System

- The current error handling email message sent to Infusion has been updated to include much more information. 5330
- A new tick box option has been added under Manage System Defaults called "Ask Non Critical Confirmation Questions". There are currently 105 points in the software where this flag is set against the prompt to ask if the user is sure they want to proceed. By selecting this option the prompt question will be asked. 5289
- Buttons have been added next to the Email and Website fields in Customers, Suppliers and Contact Log. The Email button opens up the default email program with the related email address as the recipient while the Website button opens up the default web browser to the specified address. 5229
- When using Transaction Import Routines a Bank Rec entry is now created for any GL IDs which are setup as Bank Accounts. This applies to Type "0" (eg MYOB Payroll) and "1" import routines. 4778
- The backup procedure has changed so that there is now no prompt option to test it - it is always done. 4739
- The Customer Import routine has been modified to include Individual Title, Givenname, Surname and AcctType. 4719
- The issue with the GSTCODES table being updated with a Product rate from a POS sale where F10 is selected when on the Rate field then selecting Average/Latest cost (only when Selling rates are set to GST Inclusive) has been fixed. 5010